

Frequently Asked Questions

Who can become a customer of the company?

- Anyone who has reached the age of majority can become a customer of the company.

What electronic payment systems does the platform operate with?

- The platform operates with the most popular payment systems, such as: PerfectMoney, Payeer, AdvancedCash, BTC, Litecoin, Ethereum, MasterCard, Visa.

How protected is my Personal Account and my funds from the actions of intruders?

- StartUp Glade takes all security measures to protect personal data, as well as funds investors and partners. Company use the system of protection and secure of the payments “Sectigo”. The user is liable for the safety of the account details for access to the account management (login and password) on his/her own.

Is it possible to register relatives if they want to be investors?

- It is possible, but only under the condition that the persons registering such accounts will manage them independently, on their own behalf. Using one payment system in different accounts is strictly prohibited. Registration of relatives for the purpose of distributing funds and/or creating fictitious structures is prohibited. The Financial Department is in charge for compliance with the requirements.

Can I register several accounts in my name?

- Registration of several accounts for one name is prohibited. Only one personal account with the Company can be registered in the name of an individual. The creation of fictitious accounts in the names of relatives and/or friends, or on “nominees”, or on “nonexistent persons” (due to falsification of registration data and documents) is strictly prohibited.

How often can I withdraw money from the system?

- Withdrawal takes place in semi-automatic mode from 10:00 a.m. to 8:00 p.m. UTC +2, everyday.

How is the profit accrued?

- The profit is accrued daily from 12:00 to 13:00 GMT+2. You can find information on the website in Investment Club section. Also you can find more details information about investment directions by click "Details" button in the deposit description section. The company used strategies for successfully increasing your capital.

What are the investor's guarantees?

- In addition to profitability, investing has a certain amount of risk, and the investor should be well aware of this. StartUp Glade makes 89% of successful startup sales transactions.

How to become an investor?

- In order to become an investor, you need to register on the company's website, select an investment offer and transfer funds to deposit balance in your account.

Does the company have partnership bonuses?

- Yes, the company's marketing is aimed at international development and scaling the company around the world. Therefore, StartUp Glade has developed a flexible reward system for its partners, which also provides incentives and surprises for active partners. Additional bonuses and support for company Representatives are also provided.

What makes a company profit?

- The company receives the main income from the preparation and sale of "Ideas" brought to startup. We are also intermediaries in the sale of a partner share in the startup we prepared.

Does the company have a license for its activities?

- The company is officially registered in Poland and conducts its business on the basis of a license issued by the Securities and Exchange Commission. The activities of the Investment Club are supported by an agreement-offer between the company and the club member.

Who are the leaders or founders of the company?

- LLC “PF Startup” was founded in 2012 by two brothers Marius and Rafael Slominsky. In 2019, the StartUp Glade team joined the company, which allowed it to move to a new level of providing business development services in general.

What are your company's future plans?

- Currently we are working with large investment funds around the world, but thanks to your partnership and hard work of the team, the company will be able to implement all stages of creating a business. From “Idea” to “Full Business”.

How long is StartUp Glade work planned?

- The company's work directly depends on successful realize of “Ideas”, which according to statistics are currently 89%. For last 3 years we have achieved great results and do not stop there. Our plans are for 10 years. After that, a new business plan will be drawn up taking into account the market and business in the future.

Does the company have additional charges or commission fees?

- No, the company does not provide additional commission fees and charges. The entire commission on payments is calculated by the payment system that the client uses.

What is the minimum amount to withdraw?

- The minimum amount of withdrawal from the USD balance is from 1 USD ; Withdrawal from the balance of cryptocurrency also from 1 USD. The request for the withdrawal of profit is available 24 hours after the last replenishment of the deposit balance.

What should I do if I cannot log in to my account because I forgot my password?

- Use the forgotten password link in the authorization section, enter your login-email address, and you will receive email with instructions.

Where can I find an partner link?

- You can find your partner link in your personal account, in the “Profile” and “Partners” sections.

I still have questions, whom should I contact?

- If you did not find the answer to the question in the list of frequently asked questions, please write to the online-support service or send email.

For what purpose are deposits from individuals accepted?

- StartUp Glade actively cooperates with investment funds, but the conditions for working with legal entities are somewhat different. Investments from individuals are necessary to expand the technical capabilities of a startup, the company uses the deposits of private investors according to your chosen direction.

How long are the funds added?

- After replenishment of the deposit balance by the client, the system distributes funds according to the needs of the company. This procedure lasts from 1 to 60 minutes. After distribution, funds are added and displayed on the deposit balance instantly. In general, it depends on the payment system you have chosen, and the direction in which the funds will be involved.

Where does the company take money to pay profits to its investors?

- The main fund for the payment of profit is formed from the income from the sale of a prepared startup. Because today it is a highly profitable business, the company has created a reserve in the fund to guarantee payment to the clients. We also receive income from the development of business plans, market analysis, business forecast for large investment funds.

Can I change the “up liner-partner”?

- Contact technical support to resolve this issue.

Why do you attract additional investment from individuals?

- Additional investments will help bridge the cash gap in the implementation of ideas and speed up the process of preparing a startup for sale, and, as a result, increase overall profitability. Investors, in turn, will receive a certain percentage of profits calculated by the company, depending on the amount of invested funds.

Support is not responding. What should I do?

- Online-Support working hours (GMT +2):

Mon - Fri from 10:00 to 20:00.

Sat from 10:00 to 16:00.

Sun is a day off.

- If the online-support service is not active, you can always leave a request by filling out the form on the website or write email and we will answer you shortly. We are interested in and value the opinions of our customers.

